## Captain's Update #5 – June 29, 2018

THE HEAT IS ON! We have much to cover in this update – so please take the time to read through all of this.

Here we go:

BALANCE OF REGISTRATION FEE - DUE JULY 15

For your convenience, we have a link for you. Click on the link below to pay your balance:

Regular Teams (over 6 runners): <u>bourbonchase.com/balance</u>

Ultra Teams: bourbonchase.com/ultrabalance

**TEAM TIME ESTIMATES - DUE AUGUST 15** 

As mentioned in the last update, for 2018, we will ask you, as Captain, to provide The Bourbon Chase with your team's total estimated time for the relay. These projections are critical for race management because they allow us to determine proper spacing between teams and vans along the course, as well as making sure we are adequately staffed at the various exchange points. Please note that "sandbagging" – turning in erroneous times in the hope of gaining an optimal start time – will not be tolerated (penalties can be assessed). Bottom line – submit accurate times and you will never have to worry with these penalties - we will give you the proper starting time to keep you where you need to be at just the right time of day!

To submit your estimated time, use this link:

https://docs.google.com/forms/d/e/1FAIpQLSebj5mMkLSbDt2Xl3aAaN2er7I0-RgrTij8paRbsKW05wlWtA/viewform?usp=sf\_link

## **VOLUNTEER REGISTRATION - DUE SEPTEMBER 7**

Each team that has any team member residing within 100 miles of the course is required to provide two (2) volunteers or pay a fee of \$120.00 for each "unfilled" volunteer spot. Your deadline for supplying volunteers is September 7. On your Ragnar team page, you can "invite" your volunteers in the same way as you invite runners. By doing this, your volunteers are automatically associated with your team.

So – what if you do not have any runners within that 100 mile radius? You can get an exemption, as follows:

- 1) teams must have all runners registered before applying for an exemption
- 2) after all runners are registered, e-mail bourbonchasevolunteers@ragnarrelay.com with team name, number and state you are asking for a volunteer exemption.

## **GUIDEBOOK AND 2018 COURSE**

The Guidebook has now been updated. As captain, you need to make sure you and your entire team read the Guidebook – it is full of useful information! Also, we have recently made one course change from the last several years. While the actual course itself follows the same path, Exchange 11 is now at a different location.

The updated Guidebook, Maps, and other useful info can be found here: bourbonchase.com/resources

## THE NEXT FEW WEEKS ...

I am undergoing heart surgery on July 5, and recovery will be about 3 weeks. So – I hate to play the "heart surgery card", but please be patient with any issues or requests that you might have. I will be returning emails, but I may be slow to respond for several weeks. During that time, should you have problems or need help, here are a few contacts:

Registration Issues: customerservice@ragnarrelay.com

Volunteer Related Issues: bourbonchasevolunteers@ragnarrelay.com

For all other matters/issues, send me an e-mail and I will address as soon as I am able. Please note that Ragnar Customer Service will not be able to help with any registration fee payment issues.

If you need anything or have questions, just let me know!

John Sheryak
Event Director
bourbonchase.com
October 12-13, 2018